



## **SOUNDTEL'S SYSTEM PROTECTION PLAN**

Many companies offer the “if it breaks we’ll fix it solution” for maintenance contracts. While this is adequate for protecting your investment SoundTel wants to add a greater value for you, our customer. This is why we have developed an industry leading investment protection plan.

SoundTel wants to cover all of your telecom related products from your phone system to your phone bill. With an annual visit we can check your voicemail for security issues, train new staff and /or refresh veterans, examine your phone bill for potential savings and back up your existing voicemail and telephone systems database. We will also provide a little TLC for your phones by replacing designation labels.

Below you will find a comprehensive list of services provided with our System Protection Plan:

### **Telephone Systems**

- Protection from equipment failure
- Annual software programming backups if available
- Annual inspection of hardware
- Updated designation labels for your telephones
- Telephone company line checks and coordination if you experience problems with your lines
- Phone bill evaluation and consultation
- User training for your telephone system
- Annual system manager training

### **Voice Mail Systems**

- Protection from equipment failure
- Security analysis for fraud protection
- Annual software programming backups
- Voice mail hard disk maintenance if applicable
- Clean up old boxes
- User training for your voice mail system
- Annual system manager training

For more information or to sign up for the new industry standard in investment protection contact your SoundTel sales representative today at 425-481-5493 or email us at [sales@soundtel.com](mailto:sales@soundtel.com).

**SOUNDTEL IS CUSTOMER SERVICE EXCELLENCE**